10X
INTERACTIVE

GREAT CUSTOMER COMMUNICATION HAPPENS
THROUGH TEXTING

Conversational texting for your existing landline, **VoIP or toll-free phone number**

Skip the phone calls and emails and start leveraging the medium your customers prefer — texting. Here's how it works.

Your customers want to text you
Your customers are probably already texting your **EXISTING BUSINESS PHONE NUMBER,** and those messages are disappearing. **10X Interactive** allows you to access those texts and engage in conversations via the medium your customers prefer.

Conversational texting, not spam
10X Interactive software supports TCPA best practices with its emphasis on conversational, two-way texting.

How do we do this?

We text enable your existing business phone number
Your customers are already calling your existing landline, VoIP business number.**10X Interactive** text enables that existing number so you can simply give customers the option to **"text or call"** you.

You get access to our powerful texting software and features
Our easy-to-use Web-Based platform that is mobile friendly will allow you to text customers from wherever you work. Simply log in, view your conversations with customers and start texting using advanced features and automation tools.

Text enable your existing business phone number

Say goodbye to repetitive tasks and increase your team's productivity with convenient automation tools.

Auto Replies - Ensure your customers always get a response. Assign a message to be sent based upon conditions you set.

Keywords - Create a Keyword, e.g. "Menu" that triggers an automatic reply any time a customer texts in that word.

Templates - Create reusable text message templates so you can quickly send standard messages again and again.

Scheduled Messages
Stay on top of operational messages like appointment and billing reminders by scheduling them ahead of time. Compose your message from scratch or use a template, then choose a day and time for it to be sent.

Drip marketing campaigns - a communication strategy that sends, or "drips," a pre-written set of messages to customers or prospects over time.

Blast SMS - A text blast, simply put, is a single text message that is sent to a large group of people all at the same time. SMS blasts are an excellent way to reach the masses when important information needs to be communicated in a timely manner. Each person is BCC and replies only can be seen by you.

Contacts
Bulk upload your contacts and easily store information like phone numbers, email addresses and more.

Message Feed
See all inbound messages in a single feed rather than searching through multiple conversations.

Notifications
Never miss a message again with convenient email & text alerts.

Use cases:

Gain competitive advantage by offering the choice to "Text or Call"

Build relationships with your current & prospective customers

Send real-time updates to customers

Don't let important messages go unnoticed. Text have a 97% Open rate

Decrease no-shows and fill last-minute openings

Improve customer engagement with timely marketing messages

Reach employees quickly

Ensure employees never miss announcements

Communicate quickly during emergencies

Build better relationships with customers with personized messages and emojis.

Learn more, text **PHONE** to **337-857-3679**

10XInteractive.com